

## Description



The National Disability Abuse and Neglect Hotline is an independent and confidential service for reporting mistreatment of people with a disability.

## Services provided



- Telephone service



- Referral service

## Eligibility



Available to anyone in Australia.

## How to access



For help and information contact National Disability Abuse and Neglect Hotline service via Job Access

- **Call** (free call) 1800 880 052
- **Visit** the [NDAN](#) make a report or complaint webpage
- See also: [Disability Services Commissioner](#)



The [National Relay Service](#) is available to help callers with a hearing or speech impairment. For:

- Speak and Listen users, call 1300 555 727 then ask for 1300 00 3224
- TTY users phone 133 677 and ask for 13 23 26
- Speak and Listen users phone 1300 555 727 and ask for 13 23 26
- Internet relay users connect to the NRS and ask for 13 23 26

### Hours



Monday to Friday, 9 am – 9 pm

Saturday and Sunday, 10 am – 9 pm

Public holidays, 10 am – 4 pm

### Costs



The National Disability Abuse and Neglect Hotline is free

### Website



<https://www.jobaccess.gov.au/service-providers/making-complaint-and-reporting-abuse-and-neglect>